

SG/SEDI-EO – 041/22

The Executive Secretariat for Integral Development (SEDI) presents its compliments to the Permanent Missions of the Caribbean Community (CARICOM) to the Organization of American States (OAS) and has the honor to inform of scholarships offers for an online Guest Service Gold Tourism Certification Course for hospitality employees. This program is offered through funding support from the OAS-Government of Chile Scholarship and Training Project for CARCOM Countries.

The OAS – Government of Chile Scholarship and Training Project for CARICOM Countries supports the strengthening of CARICOM's capabilities through courses, certified training programs and diplomas in the areas of disaster risk management, climate resilience, and other areas in response to the current needs of CARICOM due to the COVID-19 Pandemic.

Recognizing the needs of CARICOM as a result of the COVID-19 Pandemic, the online Guest Service Gold Tourism Certification Course, offered by the American Hotel and Lodging Educational Institute in the United States, creates a consistent guest service language and platform for all employees at all tourism venues. Guest Service Gold® Tourism prepares individuals for the Certified Guest Service Professional (CGSP®) exam. Recognized worldwide, the CGSP® is the highest acknowledgement of guest service excellence for hospitality and tourism employees.

The OAS-SEDI is pleased to inform that this offer covers 100% of the Course fee, learning materials, and the certification exam for Caribbean nationals. There is no limit to the number of persons who can apply for scholarship consideration per country. Interested persons should apply online, through the OAS, by **June 17, 202**2. The Course is offered in English and is set to commence on July 11, 2022.

Attached is the announcement with more details on this opportunity. All questions regarding the above should be addressed to Nichole D. Duncan at nduncan@oas.org.

A copy of this official communication is being sent to the OAS Offices, OAS National Liaison Offices for their information.

The Executive Secretariat for Integral Development avails itself of this opportunity to convey to the Permanent Missions of CARICOM, the assurances of its highest regard and consideration.

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Washington, D.C., May 13, 2022